WE SERVICES

PREVENTION, SAFETY AND ANTI-HARASSMENT INITIATIVE

MAKE YOUR EVENT A SAFE PLACE POUR EVERYONE







This initiative is in place **at all events held at Lille Grand Palais**. We encourage organisers to make sure their audiences know about it : **the more visible it is, the more effective it can be.**

THE KEY POINTS

Our teams follow a discreet procedure that enables anyone who feels unsafe to ask a briefed member of staff for help, helping to provide a safe and supportive environment for everyone.

1. PURPOSE OF THE INITIATIVE

Anyone who feels harassed, discriminated against, threatened or unsafe can ask a member of staff for help quickly and discreetly by using the phrase : *Can I speak to Angela ?*

When someone makes this request, the staff member stops what they are doing and helps the person with care, following a clear safety procedure.

The initiative operates throughout the venue and is supported by:

- ✅ Briefed staff
- ✅ Clear procedures for providing assistance
- ✅ Visible information for attendees

2. ADVICE FOR ORGANISERS

To help make the initiative more effective, we recommend briefing your teams as follows :

IF SOMEONE ASKS YOU FOR *ANGELA*

1. Stop what you are doing and give them your full attention ;
2. keep the person safe for as long as necessary ;
3. speak to a security agent or call the Central Security Control Room on +33 3 20 14 14 18 so that the team can assist them ;
4. if needed, offer practical support, such as a power socket to charge a device, a phone, a chair or a glass of water.

Thank you for helping us assist and support anyone who uses this initiative.

3. PRACTICAL INFORMATION

- Type of initiative :
  Discreet procedure for requesting help
- Cost to the organiser :
  Free of charge
- Implementation :
  Automatically in place at the event through on-site signage and the web app
  👉 app.lillegrandpalais
- Suitable for :
  Events of all types and sizes